

PERFORMANCE REPORTING UPDATE

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1. SUMMARY

- 1.1 The Performance and Improvement Framework (PIF) sets out the process for presenting the Council's performance reports.
- 1.2 The paper identifies the performance reporting activities that have occurred during the reporting period and outlines the planned activity for Performance Management and Reporting commencing 2023/24.

It is recommended that the Audit and Scrutiny Committee:

- 1.3 Note that this report presents Council performance reporting arrangements across all services;
- 1.4 Note that the Strategic and Area Committees have responsibility to scrutinise operational performance;
- 1.5 Note and agree the planned activity for Performance Management and Reporting during 2023/24 onwards.

Pippa Milne  
Chief Executive

## PERFORMANCE REPORTING UPDATE

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### 2. SUMMARY

- 2.1 The Performance and Improvement Framework (PIF) sets out the process for presenting the Council's performance reports. This is under review.
- 2.2 The paper identifies the performance reporting activities that have occurred during the reporting period and outlines the planned activity for Performance Management and Reporting commencing 2023/24.

### 3. RECOMMENDATIONS

It is recommended that the Audit and Scrutiny Committee:

- 3.1 Note that this report presents Council performance reporting arrangements across all services;
- 3.2 Note that the Strategic and Area Committees have responsibility to scrutinise operational performance;
- 3.3 Note and agree the planned activity for Performance Management and Reporting during 2023/24 onwards.

### 4. DETAIL

- 4.1 The Performance and Improvement Framework (PIF) was approved by the Council in September 2017. The PIF sets out the agreed framework for planning, monitoring and reporting the Council's performance.
- 4.2 To support scrutiny of performance by Elected Members and Senior Officers in September 2020 the Performance Excellence Project (PEP) commenced. The following is a summary of the project outputs to date. As part of this project the PIF will be updated to reflect the outcomes of the project.
- 4.3 A suite of 47 high-level indicators aligned to the Corporate Outcomes have been identified and developed. These 47 indicators are known as the Corporate Outcome Indicators – COIs. The full list of the 47 Corporate Outcome Indicators is attached (Appendix 1).

The COIs will be included in the Council Annual Report 2022/23 and presented to this committee prior to publication later in the year.

4.4 Reporting to the 4 Area Committees on a quarterly basis has continued. These reports focus on area level operational performance measures. The format of the report has been amended to fully comply with the Public Bodies Accessibility Legislation.

4.5 Working with the Corporate Programme Co-ordinator, a quarterly reporting template is currently being trialled. The purpose of the template is to ensure a succinct summary of the Transformational, Project and Strategic (wa0e pur)-3 (b5)02 Tatebm (4 (e)TJ 0 -1.32 T(c)-1 (i)1 c)-1w tst



be reported to the appropriate committees. It is proposed that going forward the Council 6-Month Performance Report that has been presented at this committee is replaced with the Council Annual Report containing the information as outlined above.

## 5.0 CONCLUSION

This report updates the Audit and Scrutiny Committee on planned changes to the PIF in line with the Performance Excellence Project and other key strategic aims.

## 6.0 IMPLICATIONS

6.1 Policy: None

6.2 Financial: None

6.3 Legal: None

6.4 HR: None

6.5 Fairer Scotland Duty: None

6.5.1 Equalities - protected characteristics: None

6.5.2 Socio-economic Duty: None

6.5.3 Islands: None

6.6 Climate Change: None

6.7 Risk: This report sets out key challenges to the organisation and actions in response to these.

6.8 Customer Service: None

For further information contact:

- Stuart Green, Corporate Support Manager  
[stuart.green@argyll-bute.gov.uk](mailto:stuart.green@argyll-bute.gov.uk)
- Sonya Thomas, Performance and Improvement Officer  
[sonya.thomas@argyll-bute.gov.uk](mailto:sonya.thomas@argyll-bute.gov.uk)

## APPENDICES

Appendix 1 - Suite of 47 Corporate Outcome Indicators

Pippa Milne , Chief Executive – Argyll and Bute Council  
22 May 2023

Arovl

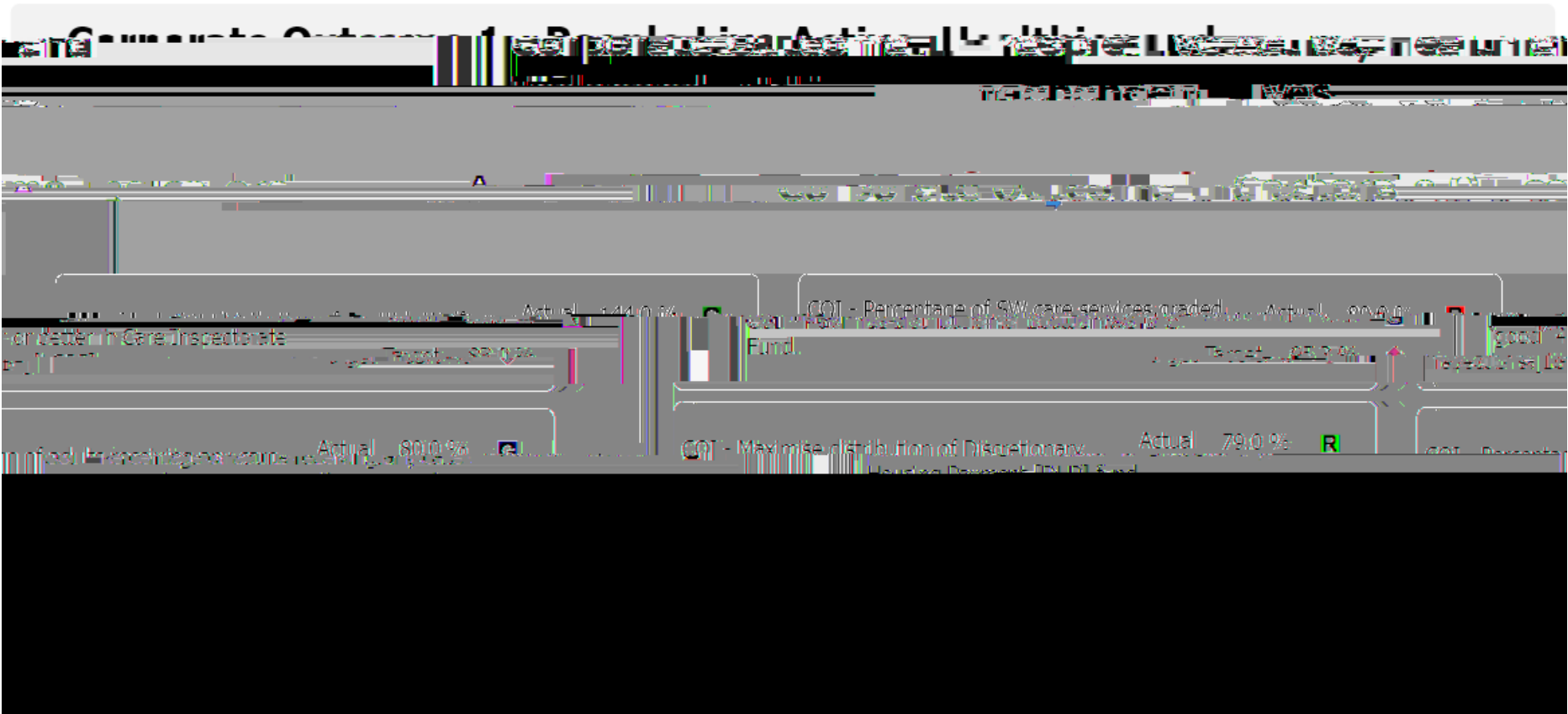
# Council Scorecard 2022-23

FY 2022-23

Mobile

COUNCIL

Scorecard

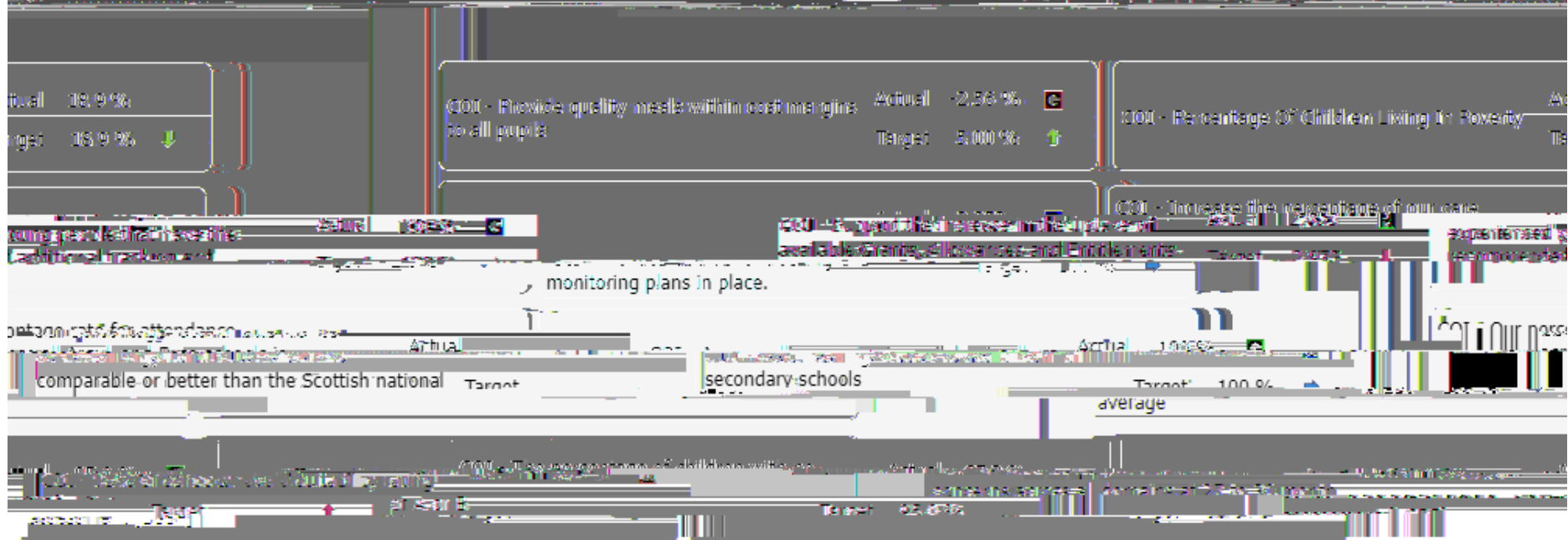




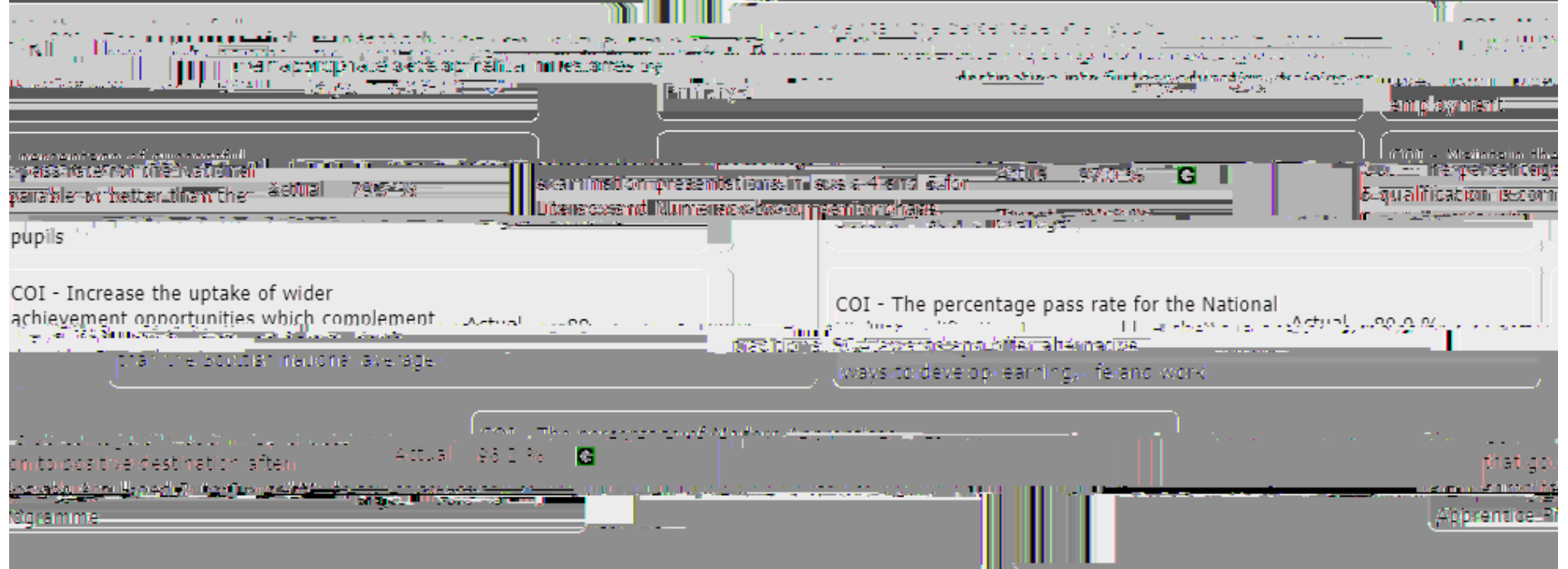


# Parents' Estimates of Children and Young People's Health: The Best Possible Outcome

(Copyright © 2015)



## Concrete Outcome Indicators



Corporate Outcome 5 - Our Economy Is Diverse and Thriving

Concrete Outcome Indicators

percentage of homeless applicants Actual 30

COI - Maintain the percentage of local suppliers Actual 22,5 %

COI - The p



