

Best Value 3 Action Plan
June 2020

Best Value 3 Action Plan – Improving Performance in Argyll and Bute Council						
Ref	Objective	Actions to achieve outcome	Success measures	Key dates	Lead	Progress

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BV2.3			New system procured or developed in-house	December 2020	Head of CSS	
BV2.4		Introduce improved reporting of				

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BV3.7			Include ICT and Digital as an enabling principle in the Transformational change	As 3.1	Head of CSS	
BV3.8			Simplify administrative processes by reducing the number of ICT applications in use by 10%	March 2023	Head of CSS	
BV4.1	Assess the extent to which regeneration and economic development initiatives are delivering the vision and corporate outcomes	Review options appraisal processes and benefits monitoring framework to ensure systems are robust and evaluate the benefits and costs of projects.	Complete of overall review and implementation of actions outlined below	April 2022	Major Project Programme Manager (MPPM)	
BV4.2		Create inter-departmental Project Review Team and scope review of project process to align to BV3 Objective	Project Review Plan to be approved by Capital Investment Board	December 2020	Major Project Programme Manager (MPPM)	
BV4.3		Implement updated Project Process for Options & Evaluation.	Launch at Capital Investment Board	April 2021	Major Project Programme Manager (MPPM)	
BV4.4		Training / Mentoring for Project Practitioners in updated Project Process for Options & Evaluation	Delivery of training recorded	April – September 2021	Project Review Team	
BV5.1	Work with communities and community groups to	Engage with communities to understand and improve levels of satisfaction with council services in order to understand and address their concerns	Develop co-ordinated approach to measuring satisfaction with communities.	Dec 2021	Head of CSS	

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BV6.3	Improve engagement to ensure staff are bought into the council's vision.	- Offer all members the opportunity of a development profiling exercise; self-reflection or '360'	36 PDP sessions offered	October 2020	Head of L&RS	
BV6.4		- 1-1 Coaching for Senior Elected Members.	Invitation issued to all members	October 2020	Head of L&RS	
BV6.5		Elected Member Seminar Programme developed to incorporate series of focused skype development sessions which facilitate remote attendance	Skype seminars programme developed	October 2020	Head of L&RS	
BV 6.6		Enhance provision of on-line learning and development activities to increase resources and support for members to address development needs on a remote basis	On line learning facility available	December 2020	Head of L&RS	
BV6.7		Encourage attendance at masterclasses run by the Local Government Improvement Service and the Digital Office for Scottish Local Government.	Information on masterclasses provided and process of recording attendance by members in place	November 2020	Head of L&RS	

BV7.1 Improve engagement to ensure staff are bought into the council's vision.