

## COMMUNITY PLANNING AND DEVELOPMENT - Service Annual Performance Review 2021/22

DELIVERING OUR OUTCOMES – Our case studies help illustrate the positive contribution the Service has made to our communities and provides examples of good service delivery.

Corporate Outcome – People Will Live in Safer and Stronger communities

Business Outcome BO104: Our Communities are Supported and Protected

Success Measure: CPD 104\_01 Number of capacity building sessions held with community groups

- a) The number of capacity building sessions for 2021/22 was 217, not including a further 65 support sessions undertaken as part of the Supporting Communities Fund support to groups and organisations. There is a slight reduction on previous years due to unforeseen circumstances impacting Community Development staffing. Capacity sessions, consist of support and advice based on needs arising for groups such as Community Led Action Plans, help to form links with partner organisations, matters arising from Covid response work in communities. Organisations supported included Crossroads Caring for Carers (B&C) Tíree Community Council, Dochas Centre and Kirkmichael Community Development Group.

Success Measure: CPD104\_02 Percentage of groups who say their effectiveness has increased as a result of capacity building the team

- a) 100% Target achieved. Groups responding to this annual review positively highlighted successful interaction with the Community Development Team. The community groups had a focus in 2021/22 of delivering Covid support to their communities and engaged with the Council's Community Development Team for support and advice. Support included regular meetings, access to the Council's wellbeing service through Health Assured to support resiliency of volunteers and funding advice.
-

## b) Training for Community Organisations

The Community Development Team have sourced and delivered a range of training courses in response to identified needs within communities across Argyll and Bute:

Community Development Officer for OLI, worked with the NRS Community Engagement and Enumerator teams and community leaders on the islands to identify occupied properties and holiday rentals/second homes, and to identify the best ways to reach these groups. Community groups rallied to raise local awareness of the census and ensure the needs of the island populations are represented as fully as possible.

Ongoing engagement with Covid response groups

During 2021/22, the Community Development T

Support for community engagement with Community Planning Partnership Climate Change group

The Community Development Team supported increased engagement with the CPP's Climate Change working group from community groups and Development Trusts. These participants are helping to shape the group's engagement plans and sharing good practice from community climate action across the region. The team also helped identify regional leads for the four Area Community Planning Groups (ACPGs) and encouraged community organisations to share their projects and progress at the ACPGs and through [the Climate Change signposting page](#).

### Corporate Outcome – Getting it Right

Business Outcome BO116: We Engage and Work with Our Customers, Staff and Partners

Success Measure: CPD 116\_01 The information provided to our community groups, individuals and partners is easy to understand

The Communities and Partnership Team send out regular information bulletins. A 2021/22 survey returned 272 respondents, of which 96% rated the information easy to understand.

a) Information for Communities Bulletin: this bulletin developed from needs of community groups in 2020 to access information about Covid and volunteering safely, since then, it has expanded to include consultations, training opportunities, events and signposting to funding opportunities.

membership to develop and produced a webpage with information on climate actions undertaken by partners and communities across Argyll and Bute: [Community Planning Partners Climate Change \(argyll.gov.uk\)](https://www.argyll.gov.uk/climate-change)

**SIGNIFICANT CHALLENGES** – These are the significant challenges faced by the Service during 2021/22. These challenges either created pressures on the Success Measures or impacted on delivery. Specific additional activity or mitigating actions were carried out to reduce the negative impact on service delivery.

Corporate Outcome - People Will Live in Safer and Stronger Communities

Business Outcome BO104: Our Communities are Supported and Protected



- c) Community Planning and Development Information Survey Our team supports community organisations and community planning partners. In doing this we send information through regular e-bulletins (Community Development, Funding, Community Planning, Gaelic) and develop provision on queries about Community Empowerment and Community Development (Assets, Participation Requests). We also provide information on general funding and training opportunities, and on how to take things forward in community and partnership projects such as developing action plans and engaging to develop these. We surveyed the recipients of our various bulletins to ensure that the information we provide is understandable we and received 272 responses. 96% of respondents agreed that the information provided by the team is easily understandable.
- d) The Community Development Team, Live Argyll and Argyll Third Sector Interacted a training needs survey for community organisations. The survey will help us to understand what training groups need to deliver the best possible support and services to communities across Argyll and Bute. Additional insights on the needs of Gaelic language speakers and of social enterprises were provided by colleagues within the Communities and Partnerships team. The survey is due to go live on the 10th June 2022 and the results will be used to shape our training programme.