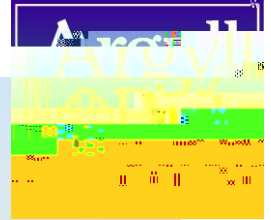


A GUIDE FOR SELF-CATERING PROVIDERS IN ARGYLL AND BUTE:

MANAGING BOOKINGS



Self-catering accommodation within Argyll and Bute is varied in form and ranges from small town-centre flats to large properties in isolated farmland to beachside caravans.

This guidance sits alongside

A guide for self-catering providers in Argyll and Bute: Private Water Supplies

A guide for self-catering providers in Argyll and Bute: Safety in Self-Catering Properties

Together they aim to provide a general introduction to providing self-catering premises and as such there may be some guidance which is not applicable to your property.

The information focuses on the issues dealt with by Regulatory Services (which includes Trading Standards, Environmental Health and Animal Health) but is not exhaustive. If you require assistance in relation to any Regulatory Services matter you can contact us using the details provided at argyll@argyll.gov.uk

ADVERTISING THE PROPERTY

Advertising can include, but is not restricted to, adverts, leaflets, brochures and websites.

MUST Any advertisement must not give a misleading impression.

An advert can be deemed misleading either by a statement or the omission of a

Refuse

BEST PRACTICE

You should ensure that there is adequate provision for the collection of refuse and that guests are advised of the arrangements to ensure that waste is collected regularly.

If you require further information on waste collection contact Amenity Services on 01546 605514.

Smoking

The smoking ban does not cover self-catering lets although you may wish to prohibit smoking in your premises.

Contact with Animals

If your self-catering property is on a farm or other rural area, we would recommend providing guidance for visitors by including the leaflet Simple Precautions for Reducing the Risk of *E.coli* O157 Infection in Rural Families and Visitors in your visitor information pack. Copies of the guidance can be obtained from www.documents.hps.scot.nhs.uk/giz/ecoli/simple-precautions-O157.pdf.

OTHER THINGS TO THINK ABOUT

Longer-Term Lets - If the property is used for longer-

REGULATORY SERVICES

Telephone 01546 605519

Email envhealth@argyll-bute.gov.uk
tradingstandards@argyll-bute.gov.uk

Bute and Cowal

22 Hill Street, Dunoon, PA23 7AP

Eaglesham House, Mount Pleasant Road, Rothesay, Isle of Bute, PA20 9HQ

Helensburgh and Lomond

Blairvadach, Shandon, Helensburgh, G84 8ND

Mid Argyll, Kintyre and Islands

Area Office, Manse Brae, Lochgilphead, PA31 8QU

Oban, Lorn and the Isles

Municipal Buildings, Albany Street, Oban, PA34 4AW

Headquarters

Kilmory, Lochgilphead, PA31 8RT