

FQ3 2021/22 Key Performance Indicators for Financial Services

DELIVERING OUR OUTCOMES – OUR KEY PERFORMANCE INDICATORS			
Indicator: FIS102_01-Maximise distribution of Scottish Welfare Fund. Why measure this? We distribute as much of the Scottish Welfare Fund as we can to help vulnerable people. We also have a statutory duty to do this.			
Commentary:			

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Indicator: FIS115_02-Maintain the high rate of collecting Non-Domestic Rates [NDR]

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DELIVERING OUR OUTCOMES – OUR KEY PERFORMANCE INDICATORS			
Indicator: FIS115_03-Maintain the high rate of collecting Council Tax			
Why measure this? It is important that all local taxes due are collected. We also submit our performance to the Scottish Government.			