



SERVICE ANNUAL PERFORMANCE REVIEW

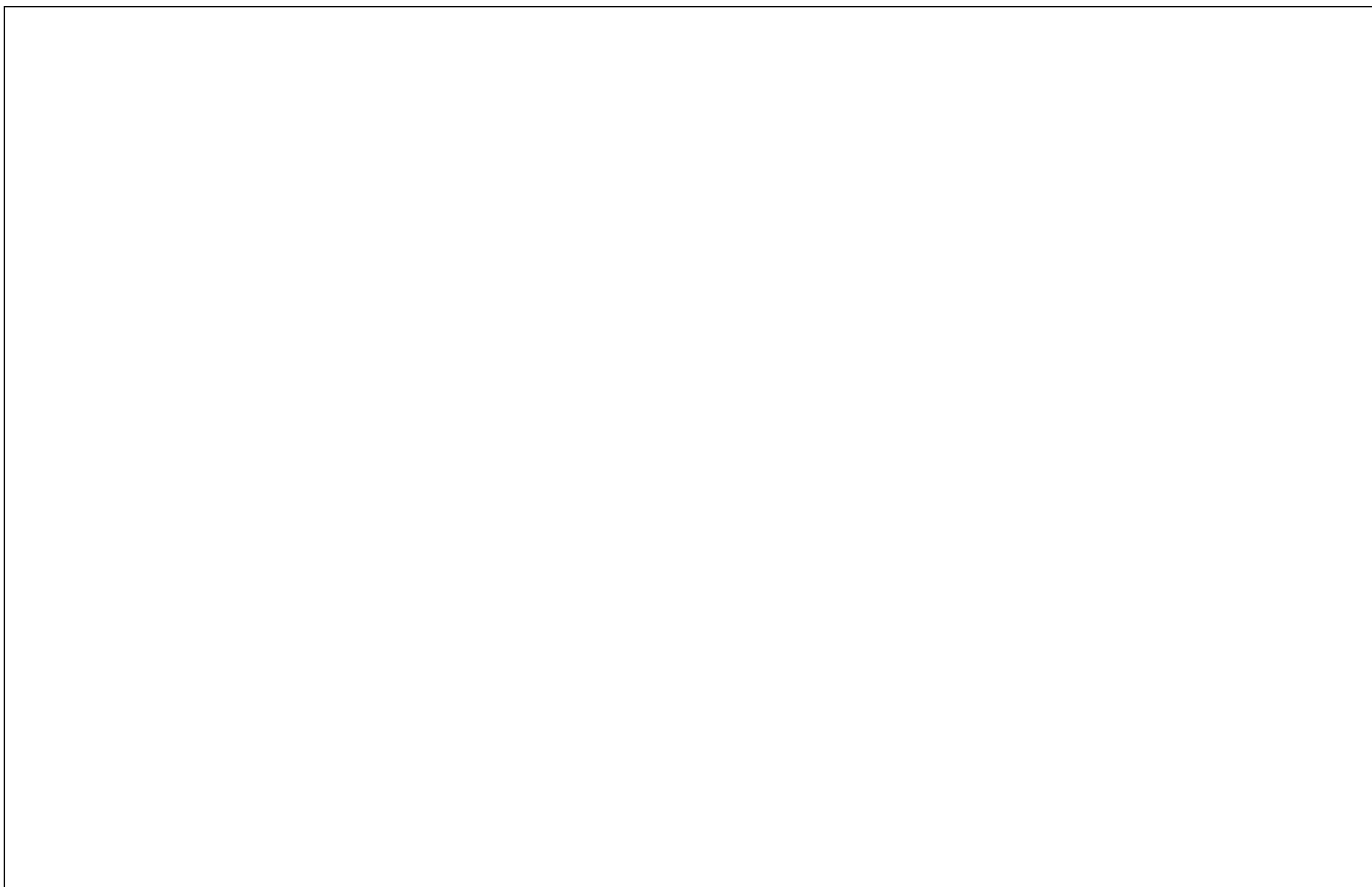
- **Ross of Mull and Iona Community Transport Scheme (RoMICTS):** [The] “Community Development Officer’s guidance and recommendations were integral to RoMICTS successful application for a Supporting Communities award received in April 2020, towards costs of employing a Coordinator, crucial to the efficient engagement of an increased number of volunteer drivers (20+) in lockdown operations”.
- **Mid Argyll Transport Volunteers:** “Being kept up to date with developments and new requirements has been very useful. Also awareness of issues faced by other groups in the area has been useful in helping us to develop and plan ahead”.

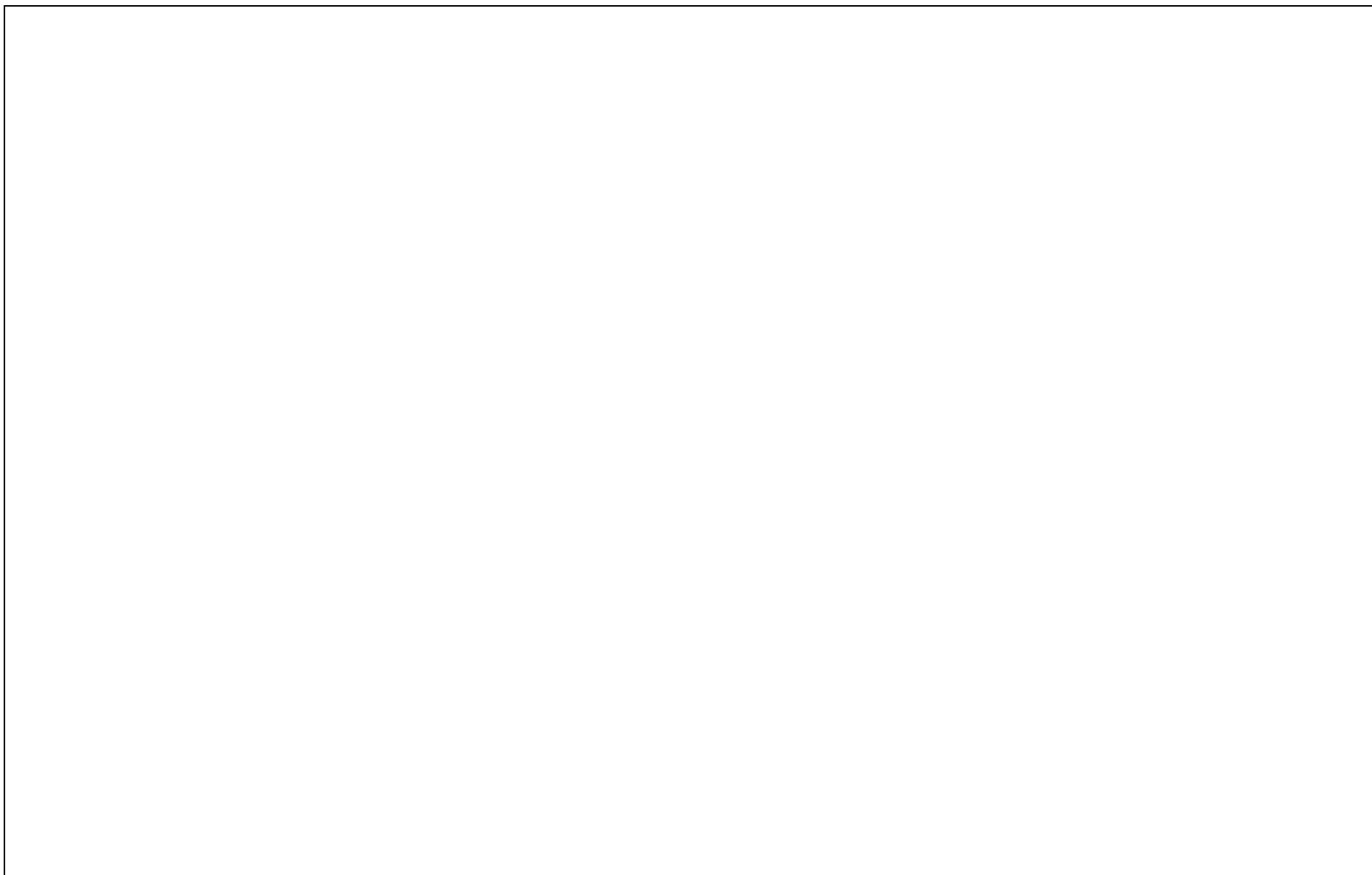
Success Measure: CPD104_04 The percentage of groups who say their effectiveness has increased as a result of capacity building by the team.

In addition to providing support for the Council’s response to the Covid-19 pandemic, the Community Development Team provided capacity building sessions for community groups, and the feedback has been very positive. Activities included providing a forum for information exchange, support with relevant regulations and help with defining committee roles.

The following are quotations from Group Evaluation Feedback -

- **Cardross Cares:** “The confirmation of legal status and exact regulations was very helpful. Reassuring to know that insuranc

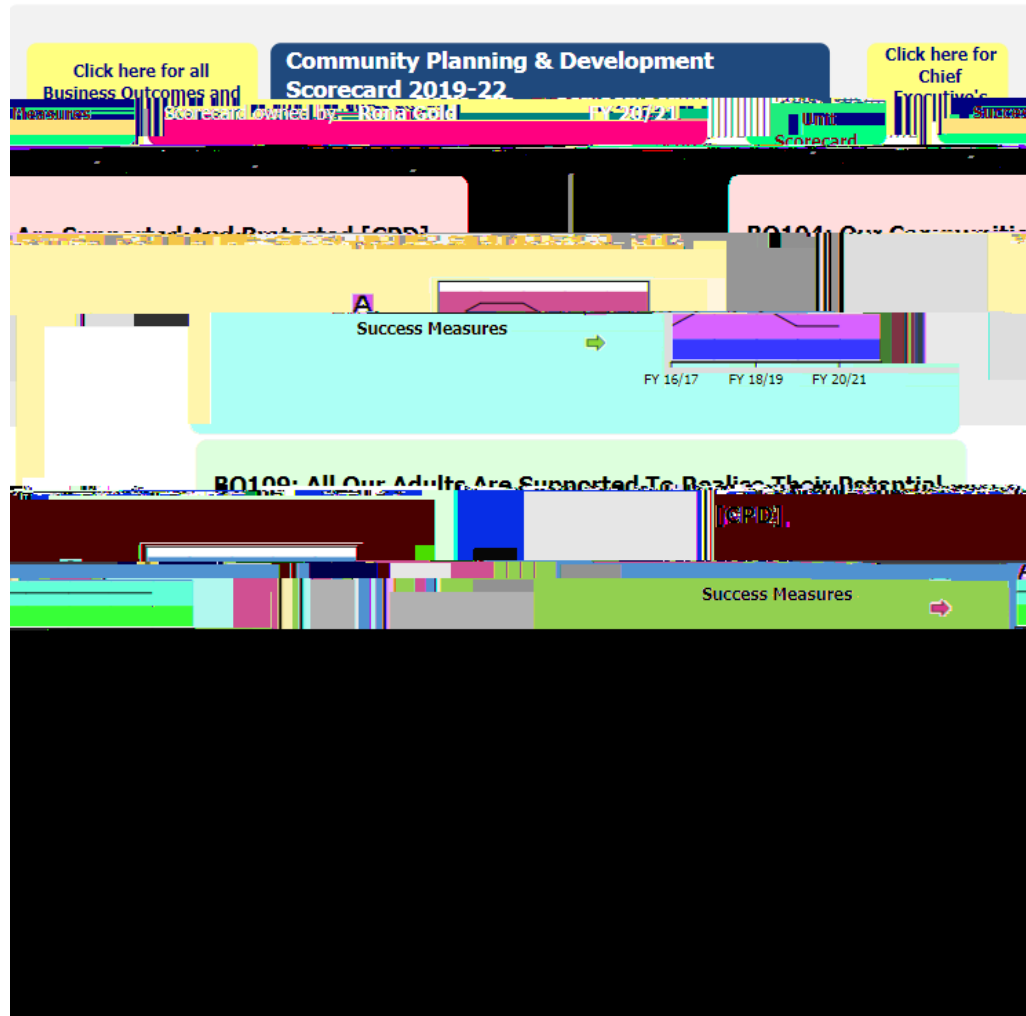




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In terms of the geographical spread of respondents, the largest number were from Helensburgh closely followed by the Islands, Oban and Cowal. The most important action points from the Gaelic Gathering in 2019 were rated and the most popular among respondents was the establishment of 'Community Hubs' for Gaelic speakers. The feedback from the survey will contribute to planning future Gaelic Gatherings.

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